

VERIZON NEW ENGLAND (MA)

115112

REDACTED FOR PUBLIC INSPECTION

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3050-0066/OMB Control No. 3050-0013
July 2013

<010> Study Area Code	115112	Accepted/Files
<015> Study Area Name	VERIZON MASS.	
<020> Program Year	2014	
<030> Contact Name: Person USAC should contact with questions about this data	Alan J. Buzacott	OCT 31 2013 Federal Communications Commission Office of the Secretary
<035> Contact Telephone Number: Number of the person identified in data line <030>	202-515-2595	
<039> Contact Email Address: Email of the person identified in data line <030>	alan.buzacott@verizon.com	

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input type="checkbox"/> <-- check box if no outages to report			
<300> Unfulfilled Service Requests (voice)	<input type="text" value="0"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	<input type="text" value="115112ma310"/> (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	<input type="text"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	<input type="text"/> (attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	<input type="text"/>		
<420> Mobile	<input type="text"/>		
<430> Number of Complaints per 1,000 customers (broadband)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed	<input type="text"/>		
<450> Mobile	<input type="text"/>		
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> <input type="text" value="115112ma510"/>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <input type="text" value="115112ma610"/>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> <input type="text"/>	(attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

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10/11/2013

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	115112
<015>	Study Area Name	VERIZON MASS.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2595
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com
<110>	Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input checked="" type="radio"/> <input type="radio"/>
<111>		(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

VERIZON MASS.

2014

Alan J. Buzacott

ATTN: Mr. [REDACTED]

202-515-2595

30> 202-515-6666

30> alan.buzacott@verizon.com

[illegible]

-- See attached worksheet --

OMB Control No. 3060-0985/OMB Control No. 3060-0819
July 2013

Total per line Rates and Fees

1

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0886/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 115112
<015> Study Area Name VERIZON MASS.
<020> Program Year 2014
<030> Contact Name - Person USAC should contact regarding this data Alan J. Buzacott
<035> Contact Telephone Number - Number of person identified in data line <030> 202-515-2595
<039> Contact Email Address - Email Address of person identified in data line <030> alan.buzacott@verizon.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }

<010> Study Area Code

Study Area Name	Study Area Name
<010>	<015>

VERIZON MASS.

Study Area No.	Program Year
<013>	
<020>	

2014

<020>	Program Real
<030>	Contact Name - Pe

Alan J. Buzacott

<030>	Contact Name - Pe
005	Contact Tolonh

202-515-2595

<035> Contact Telephone

0- alan buzacot

<039> Contact Email Address

2000

-010- Reporting Carrier

Verizon New England Inc.

<811> Holding Company

Holding Company

<812>	Operating Compa
-------	-----------------

Verizon New England Inc.

<813>

KTBA

Affiliates

4023

SAC

Doing Business As Company or Brand Designation

-- See attached worksheet --

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	115112
<015>	Study Area Name	VERIZON MASS.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2595
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

Please see attached pdf document for tribal lands within the serving area for study area code 115112.

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

115112ma900

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each of these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

Select (Yes, No, NA)
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	115112
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<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2595
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

☐

Please check this box to confirm no terrestrial backhaul
options exist within the supported area pursuant to § 54.313(G)

☐

Please check this box to confirm the reporting carrier offers
broadband service of at least 1 Mbps downstream and 256 kbps
upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers

Data Collection Form

<010>	Study Area Code	115112
<015>	Study Area Name	VERIZON MASS.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2595
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of attached document (.pdf)

www22.verizon.com/tariffs/

HTTP

<1220> Link to Public Website

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(2000) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<010>	Study Area Code	115112
<015>	Study Area Name	VERIZON MASS.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2595
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>	2013 Frozen Support Certification
<2013>	2014 Frozen Support Certification
<2014>	2015 Frozen Support Certification
<2015>	2016 and future Frozen Support Certification

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
<2016>	Certification Support Used to Build Broadband

Connect America Phase II Reporting (47 CFR § 54.313(e))	
<2017>	3rd year Broadband Service Certification
<2018>	5th year Broadband Service Certification
<2019>	Interim Progress Certification
<2020>	Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

Interim Progress Community Anchor Institutions

(3000) Rate of Return Carrier Additional Documentation
Data Collection Form

<010>	Study Area Code	115112
<015>	Study Area Name	VERIZON MASS.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2595
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3010) Milestone Certification (47 CFR § 54.313(f)(1)(i))
Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3011) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))
Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))
If yes, does your company file the RUS annual report
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:
Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3012) PDF of Balance Sheet, Income Statement and Statement of Cash Flows
If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

(3013) If the response is no on line 3014, is your company audited?
If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3014) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows

(3015) Management letter issued by the independent certified public accountant that performed the company's financial audit

(3016) If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3017) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

(3018) Underlying information subjected to a review by an independent certified public accountant

(3019) Underlying information subjected to an officer certification.

(3020) PDF of Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Attach the worksheet listing required information

(3022) Name of Attached Document Listing Required Information

**Certification - Reporting Carrier
Data Collection Form**

FCC Form 484
OMB Control No. 3060-0986/OMB Control No. 3060-0619
July 2013

<010> Study Area Code 115112
<015> Study Area Name VERIZON MASS.
<020> Program Year 2014
<030> Contact Name - Person USAC should contact regarding this data Alan J. Buzacott
<035> Contact Telephone Number - Number of person identified in data line <030> 202-515-2595
<039> Contact Email Address - Email Address of person identified in data line <030> alan.buzacott@verizon.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: VERIZON MASS.

Signature of Authorized Officer: CERTIFIED ONLINE

Date 10/11/2013

Printed name of Authorized Officer: Robert Mutzenback

Title or position of Authorized Officer: Assistance Controller

Telephone number of Authorized Officer: 908-559-3924

Study Area Code of Reporting Carrier: 115112

Filing Due Date for this form: 10/15/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

10/11/2013
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**Certification - Agent / Carrier
Data Collection Form**

FCC Form 491
OMB Control No. 3060-0906/OMB Control No. 3060-0815
July 2013

<010>	Study Area Code	115112
<015>	Study Area Name	VERIZON MASS.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2595
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	Date: _____
Signature of Authorized Officer: _____	
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____ Filing Due Date for this form: _____	
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	Date: _____
Signature of Authorized Agent or Employee of Agent: _____	
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____ Filing Due Date for this form: _____	
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

[illegible]

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3050-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	115112
<015>	Study Area Name	VERIZON MASS.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2595
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com
<810>	Reporting Carrier	Verizon New England Inc.
<811>	Holding Company	Verizon New England Inc.
<812>	Operating Company	Verizon New England Inc.

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Verizon New England Inc.	115112	Verizon
	Verizon New England Inc.	585114	Verizon
	Verizon New York Inc.	155130	Verizon
	Verizon New Jersey Inc.	165120	Verizon
	Verizon Pennsylvania LLC	175000	Verizon
	Verizon North LLC	170169	Verizon
	Verizon North LLC	170170	Verizon
	Verizon North LLC	170201	Verizon
	Verizon Maryland Inc.	185030	Verizon
	Verizon Virginia LLC	195040	Verizon
	Verizon Florida LLC	210328	Verizon
	Verizon Delaware LLC	565010	Verizon
	Verizon Washington D.C. Inc.	575020	Verizon
	Verizon California Inc.	542319	Verizon
	Verizon California Inc.	542302	Verizon
	GTE Southwest d/b/a Verizon Southwest	442080	Verizon
	GTE Southwest d/b/a Verizon Southwest	442154	Verizon
	Verizon South Inc.	190233	Verizon
	Verizon South Inc.	190479	Verizon
	Verizon South Inc.	230864	Verizon
	Verizon South Inc.	449007	Verizon
	MCImetro Access Transmission Services LLC	359070	Verizon
	RSA 7 Limited Partnership	359071	Verizon
	Iowa 8 Monona Limited Partnership		

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10/11/2013

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115112

VERIZON MASS.

2014

Alan J. Buzacott

202-515-2595

alan.buzacott@verizon.com

Verizon New England Inc.

Verizon New England Inc.

Verizon New England Inc.

△△△

SAC

Doing Business As Company or Brand Designation

Verizon

Verizon

Verizon

Verizon

Verizon

Verizon

Version

Verizon

REDACTED FOR PUBLIC INSPECTION

10/11/2013

Verizon has identified no service order requests for voice service that were unfulfilled. Verizon does not include as unfulfilled service requests those requests for service outside its ILEC footprint.

Requests for residential voice service in new developments are handled on a case by case basis. In general, Verizon will first evaluate whether the site is eligible for fiber deployment. If so, fiber will be extended to the new development. If a copper extension is required, developers are given the option to pay for Verizon copper extensions into new phases of development. If the developer declines to extend services, Verizon does not place facilities for new growth in the development. Verizon adheres to relevant state regulations, if any.

Date: 10/9/2013

Name of companies covered by this Certification: Verizon - Massachusetts

I, Kevin Service, certify that I am an officer of each of the Verizon entities listed above and, acting as an agent of these companies. Verizon has established operating procedures designed to comply with applicable consumer protection rules. Verizon is subject to service quality requirements in many states and complies with their related duties, which, depending on the state, may include periodic performance reporting, the implementation of improvement plans and monetary payments if the reported performance does not meet applicable standards.

Name of signatory: Kevin Service

Title of signatory: Region President, Northeast

REDACTED FOR PUBLIC INSPECTION

Date: 10/9/2013

Name of companies covered by this Certification: Verizon - Massachusetts

I, Kevin Service, certify that I am an officer of the reporting carrier and that my responsibilities include ensuring compliance with the requirements of 47 CFR 54.202(a)(2) that the carrier be able to function in emergency situations. Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is generally able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. I certify that the carrier is able to function in emergency situations as set forth in section 54.202(a)(2).

Name of signatory: Kevin Service

Title of signatory: Region President, Northeast

REDACTED FOR PUBLIC INSPECTION

Brad W. Wright
Director – Regulatory Compliance



600 Hidden Ridge
Mail Code: E03H05
Irving, TX 75038

Phone 972 718-1740
brad.wright@verizon.com

October 15, 2013

Re: CY2012 Tribal Government Engagement - Annual Reporting Obligation Form 481, Line 900

Verizon has continued its program of Tribal Government Outreach in CY2012. This document memorializes the activities we have undertaken in fulfillment of the obligations that were established in the USF/ICC Transformation Order.

Verizon provides wireline service on or near federally recognized tribal lands in the states of California, Florida, Massachusetts, New York, and Rhode Island. In October 2012, Verizon sent meeting requests to each federally recognized tribe where Verizon is designated as an Eligible Telecommunication Carrier, encouraging face-to-face meetings between our executives and respective tribal leadership. These letters are included in Attachment A. In December 2012, Verizon sent a second round of letters to tribal leaders following-up on our offer to engage and encouraging participation from all tribes. These letters are also included in Attachment B.

The Oneida Tribe accepted Verizon's offer to meet. A collaborative engagement meeting was scheduled and subsequently held at the Oneida's Verona, NY offices on November 30, 2012. The Oneida Tribe was represented by Ray Hallbritter, CEO, while Verizon was represented by Jim Gerace, VP – Public Policy and David Lamendola, Director – Public Policy. The meeting was both constructive and engaging, touching on topics that included the telecommunication needs of the Oneida Nation, possible partnerships / grants, and future business opportunities.

In addition to the aforementioned engagement meeting, the CA Big Pine Paiute Tribe and the CA Karuk Tribe requested meetings with Verizon that were subsequently scheduled to occur in 2013. Those meetings will be detailed in Verizon's CY2013 annual report.

All statements of fact contained herein are true, complete, and correct to the best of my knowledge, and are made in good faith.

A handwritten signature in cursive script, appearing to read "B. Wright".

Bradley W. Wright
Director- Government Affairs

Attachment: A –Initial CY2012 Tribal Engagement Letters

Attachment: B –Subsequent CY2012 Tribal Engagement Letters

REDACTED FOR PUBLIC INSPECTION

Attachment A

REDACTED FOR PUBLIC INSPECTION

Donna C. Cupelo
Region President
Massachusetts/Rhode Island



125 High Street
Boston, MA 02110

Phone 617 743-8800
Fax 617 743-8885
donna.c.cupelo@verizon.com

October 29, 2012

Cheryl Andrews-Maltais
Chairwoman
Wampanoag Tribe of Gay Head (Aquinnah)
20 Black Brook Rd.
Aquinnah, MA 02535

Dear Ms. Andrew-Maltais,

I would like to invite you and other Wampanoag Tribe of Gay Head (Aquinnah) Tribal leaders to meet with an executive from Verizon to discuss Verizon's services and programs that may be of interest to the Tribe. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

- Verizon Current and Proposed Services
- Service Procurement and Sustainability
- Opportunities for Working Together
- Tribal Licensing Requirements.

We would be happy to schedule a meeting with you in the very near future at a location that is convenient for you and other Tribal leaders who may be interested. Please respond to Brad Wright at brad.wright@verizon.com, or at 972-718-1740 to finalize a meeting location and date.

I also wanted to be sure that you and other members of the Tribe are aware of a government assistance program known as Tribal Lifeline or Native American Lifeline. The enhanced Tribal Lifeline program was implemented by the Federal Communications Commission (FCC) and is available through local telephone companies like Verizon. Through this program, local telephone service is available to qualified individuals for as low as \$1.00 per month. In addition, eligible individuals can also save up to \$100 on the cost of getting new phone service installed through the Link-Up program.

In order to qualify for Tribal Lifeline benefits an individual must be a resident of a federally recognized reservation and show proof that you participate in certain government assistance programs. Some states may have other eligibility criteria, like General Public Assistance and Emergency Aid programs that would also qualify an individual living on a reservation for support.

REDACTED FOR PUBLIC INSPECTION

Donna C. Cupelo
Region President
Massachusetts/Rhode Island



125 High Street
Boston, MA 02110

Phone 617 743-8800
Fax 617 743-8885
donna.c.cupelo@verizon.com

October 29, 2012

Cedric Cromwell
Chairperson
Mashpee Wampanoag Indian Tribal Council
P.O. Box 1048
Mashpee, MA 02649

Dear Mr. Cromwell,

I would like to invite you and other Mashpee Wampanoag Indian Tribal leaders to meet with an executive from Verizon to discuss Verizon's services and programs that may be of interest to the Tribe. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

- Verizon Services
- Service Procurement and Sustainability
- Opportunities for Working Together
- Tribal Licensing Requirements.

We would be happy to schedule a meeting with you in the very near future at a location that is convenient for you and other Tribal leaders who may be interested. Please respond to Brad Wright at brad.wright@verizon.com, or at 972-718-1740 to finalize a meeting location and date.

I also wanted to be sure that you and other members of the Tribe are aware of a government assistance program known as Tribal Lifeline or Native American Lifeline. The enhanced Tribal Lifeline program was implemented by the Federal Communications Commission (FCC) and is available through local telephone companies like Verizon. Through this program, local telephone service is available to qualified individuals for as low as \$1.00 per month. In addition, eligible individuals can also save up to \$100 on the cost of getting new phone service installed through the Link-Up program.

In order to qualify for Tribal Lifeline benefits an individual must be a resident of a federally recognized reservation and show proof that you participate in certain government assistance programs. Some states may have other eligibility criteria, like General Public Assistance and Emergency Aid programs that would also qualify an individual living on a reservation for support.

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Attachment B

REDACTED FOR PUBLIC INSPECTION

Donna C. Cupelo
Vice President
New England Region



125 High Street
Boston, MA 02110

Phone 617 743-8800
Fax 617 743-8885
donna.c.cupelo@verizon.com

December 10, 2012

Cedric Cromwell
Chairperson
Mashpee Wampanoag Indian Tribal Council
483 Great Neck Road
South Mashpee, MA 02649

Dear Mr. Cromwell,

I recently sent a letter letting you know that an executive from Verizon would like to meet with you and other Mashpee Wampanoag Indian Tribal leaders to discuss Verizon's services and programs that may be of interest to the Tribe. We would like to again extend the invitation to meet at a date and location that is convenient for your Tribal government.


As I mentioned in my prior letter, we would recommend the following agenda as a framework to facilitate a useful and productive discussion:

- Verizon Services
- Service Procurement and Sustainability
- Opportunities for Working Together
- Tribal Licensing Requirements.

We would be happy to schedule a meeting with you in the very near future at a location that is convenient for you and other Tribal leaders who may be interested. Please respond to Brad Wright at brad.wright@verizon.com, or at 972-718-1740 to finalize a meeting location and date.

We look forward to seeing you and other Tribal leaders soon.

Sincerely,


Donna C. Cupelo
Verizon Vice President
New England Region

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Donna C. Cupelo
Vice President
New England Region



125 High Street
Boston, MA 02110

Phone 617 743-8800
Fax 617 743-8885
donna.c.cupelo@verizon.com

December 10, 2012

Cheryl Andrews-Maltais
Chairwoman
Wampanoag Tribe of Gay Head (Aquinnah)
20 Black Brook Rd.
Aquinnah, MA 02535

Dear Ms. Andrew-Maltais,

I recently sent a letter letting you know that an executive from Verizon would like to meet with you and other Wampanoag Tribe of Gay Head (Aquinnah) Tribal leaders to discuss Verizon's services and programs that may be of interest to the Tribe. We would like to again extend the invitation to meet at a date and location that is convenient for your Tribal government.

As I mentioned in my prior letter, we would recommend the following agenda as a framework to facilitate a useful and productive discussion:

- Verizon Current and Proposed Services
- Service Procurement and Sustainability
- Opportunities for Working Together
- Tribal Licensing Requirements.

We would be happy to schedule a meeting with you in the very near future at a location that is convenient for you and other Tribal leaders who may be interested. Please respond to Brad Wright at brad.wright@verizon.com, or at 972-718-1740 to finalize a meeting location and date.

We look forward to seeing you and other Tribal leaders soon.

Sincerely,

A handwritten signature in black ink that reads "Donna C. Cupelo".

Donna C. Cupelo
Verizon Vice President
New England Region

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